



Case Study

Arch Henderson

Location: Glasgow

Value: £14,000.00

Solution provided:

Office Relocation, Installation of New Network & Ongoing Pro Support

Arch Henderson said:

"Moving office is always a daunting prospect, especially when it comes to IT, and with our existing system it was beginning to look like we had a nightmare ahead! However, after meeting with Euro Systems we were confident that would make our move go as seamlessly as possible, and our down time was kept to a minimum thanks to their thorough, well planned and co-ordinated approach."

"I'd recommend working with Euro Systems: their expertise, knowledge and understanding of our needs as a customer were well proved by the quality of their delivery."

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Challenge

A multidiscipline professional services practice, Arch Henderson approached Euro Systems for assistance with their office relocation. Currently using custom build computers, within a peer to peer network that was not particularly secure or efficient; Arch Henderson saw the office move as an opportunity to make changes to both their infrastructure and IT support.

Approach

Following two initial planning meetings with the customer, Euro Systems carried out a full site audit from which a full network diagram and proposal was produced: explaining what changes and upgrades were required in order to ensure that the new office's infrastructure was secure, reliable and efficient as possible.

Results

In addition to assistance with moving and installation of equipment retained by the client, Euro Systems supplied and installed a 10 User Network in the client's new premises. Consisting of a new server, new computers, new software and full migration from MS Small Business Server 2003, Euro Systems ensured that the move was as seamless as possible for the Arch Henderson team throughout the process, and continue to provide an excellent service.

Euro Systems were also able to contribute aesthetically as well as practically to the new premises, as they supplied and fitted an interactive Smart Board within the meeting room. The team at Arch Henderson are delighted with the results: as are their own clients.

Contact Euro Systems today to see how we can work together to provide solutions to your IT and computer issues.

